Container HUB (Pty) Ltd – Limited Warranty

Issued by Container HUB (Pty) Ltd • Republic of South Africa

1. Parties Involved

This Limited Warranty is provided by Container HUB (Pty) Ltd, the seller of ISO shipping containers and related equipment. The purchaser of these products is the beneficiary of this warranty.

2. Covered Product/Service

This Limited Warranty applies to new and used ISO shipping containers, including refrigerated containers (“reefer units”), purchased from Container HUB (Pty) Ltd. Custom modifications performed by Container HUB (Pty) Ltd are also covered under this warranty.

3. Warranty Coverage

• New ISO Shipping Containers — Repair or replacement of parts or units proven defective due to improper material or workmanship, including a leakproof guarantee.

• Used Cargo-Worthy ISO Shipping Containers — Repair or replacement coverage including a leakproof guarantee.

• Refrigerated Containers (Reefer Units) — Coverage for new and used machinery as specified below.

• Custom Modifications — Electrical, HVAC, structural, and specialty upgrades are warranted as specified.

4. Warranty Period

Product/Service	Warranty Duration
New ISO Shipping Containers	10 years from date of purchase
Used Cargo-Worthy ISO Shipping Containers	5 years from date of purchase
New Refrigerated Containers	10 years
Used Cargo-Worthy Refrigerated Containers	5 years
Used Wind & Water Tight Units (Retired)	1 year
Custom Modifications	1 year from date of modification

5. Customer Responsibilities

To obtain warranty service, the customer must contact Container HUB (Pty) Ltd to report the issue and determine the appropriate remedy. The customer is responsible for performing routine maintenance and ensuring proper use of the product.

6. Limitations & Exclusions

• Normal wear and tear, cosmetic damage, or deterioration due to environmental exposure.

• Damage caused by misuse, neglect, accidents, improper handling, or unauthorized modifications.
• Issues resulting from failure to follow maintenance schedules or operating guidelines.

7. Claim Process

• Provide proof of purchase, product identification (including serial numbers where applicable), and clear photographs of the defect.
• Our team will assess and determine whether repair or replacement is appropriate.
• Where practical, the customer may be required to return the product to the nearest authorised depot or make it available for inspection.
• Transport costs for returning the product are the responsibility of the customer, unless otherwise required by the Consumer Protection Act.

8. Remedies Offered

• Right to Repair Before Replacement — Container HUB (Pty) Ltd reserves the right to inspect and attempt to repair any product covered under this warranty before authorising a replacement.
• Repairs will be carried out using new or refurbished parts that meet or exceed original specifications.
• A replacement unit will only be issued if the defect cannot be remedied within a reasonable time as defined by the Consumer Protection Act.
• A replacement part or unit will carry either the remainder of the original warranty or 1 year, whichever is longer.

9. Additional Legal Protections

• This warranty is provided to the original purchaser only and is non-transferable without prior written consent from Container HUB (Pty) Ltd.
• To the maximum extent permitted by the Consumer Protection Act, Container HUB (Pty) Ltd shall not be liable for indirect, incidental, or consequential losses, including loss of use, loss of profit, or business interruption.
• Exclusions apply for defects caused by environmental conditions (including corrosion from chemical exposure, saltwater damage, or extreme weather) or improper operational use.

10. Legal Disclaimers

This warranty provides specific legal rights, and you may have additional rights depending on your jurisdiction. Container HUB (Pty) Ltd’s liability is strictly limited to the remedies stated herein.

11. Governing Law

This warranty and any disputes arising from it shall be governed by the laws of the Republic of South Africa, without regard to conflict of law principles.

Authorised Signature: _____ Date: 8/11/2024

CONTAINER HUB.co.za
NEW & USED SHIPPING CONTAINERS



WARRANTY CERTIFICATE

The malfunctioning or early degradation of the original manufacturer's parts or materials, caused by subpar craftsmanship or insufficient quality control, allows the manufacturer to choose between repairing or substituting the flawed component or material. The container's assurance ensures it will maintain its resistance to wind and water for a decade, starting from the manufacturing date.

The warranty does not cover repairs resulting from regular wear and tear, improper or unusual use of the product, failure of added coatings, paints, stickers, prints, or decals to adhere properly, structural issues arising from overloading, incorrect stacking or lifting practices, damage caused by fire, flood, extreme weather conditions (such as hail, wind, snow, or ice), natural disasters, any unauthorized alterations or modifications, vandalism, negligence, or any other similar causes beyond the control of Container HUB (Pty) Ltd

Customer Name _____

Order No. _____

Container BIC# _____

Date _____

Signature _____