CONTAINER HUB

NEW & USED SHIPPING CONTAINERS - FAQ'S

www.containerhub.co.za
sales@containerhub.co.za
021 300-6917
Cape Town, South Africa

ARE THERE ANY RESTRICTIONS OR PERMITS REQUIRED FOR PLACING A SHIPPING CONTAINER ON MY PROPERTY?

In most cases, storage containers are classified as temporary structures and typically do not require specific permissions. While storage containers are generally regarded as temporary and portable, local regulations can vary, and it's always wise to confirm the specific requirements with your local municipality to understand as it may vary depending on your local zoning laws.

CAN MY SHIPPING CONTAINER BE CUSTOMIZED OR MODIFIED?

Yes, Container HUB can provide container modification services upon special request . We offer customers wholesale pricing on containers and have our inhouse team complete any modifications that may be required such as windows/ doors/ cut outs / Aircons etc.

ARE MAINTENANCE EFFORTS NECESSARY FOR SHIPPING CONTAINERS?

Shipping containers necessitate minimal maintenance due to their high-quality steel construction. Designed to transport valuable cargo securely across the seas, these containers boast a lifespan exceeding 50 years. Occasional oiling of the door hinges and locking bars may be required. Apart from that, the primary maintenance task involves repainting any areas that have experienced dents or scratches, as prolonged exposure can lead to light rusting.

In essence, shipping containers are built to endure and require only minor upkeep to ensure their longevity and functionality.

WHAT IS THE MAXIMUM CAPACITY OF A 6 METER STORAGE CONTAINER IN TERMS OF PALLETS?

With careful arrangement, a 6-meter shipping container can accommodate around 10 standard-sized pallets . If you opt for a 12-meter shipping container, approximately 22 standard pallets can be accommodated. Similarly, both 12-meter high-cube shipping containers can hold roughly 24 standard-sized pallets. For more details on volume and load capacity, please reach out to our team or check out our comprehensive buyers guide.

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WHAT SURFACE IS MOST SUITABLE FOR POSITIONING A STORAGE CONTAINER?

The optimal surface for your storage container largely depends on your specific requirements. However, in general, it is advisable to place the container on a dry, level, and sturdy surface. It is crucial to ensure that the weight of the container is evenly distributed to the corners. Concrete and asphalt surfaces are highly recommended for this purpose. Alternatively, you can utilize stone pavers, solid wooden blocks, railroad ties, or even gravel placed at the corners to maintain a level position and achieve balanced weight distribution for the container.

HOW LONG DO SHIPPING CONTAINERS LAST?

Shipping containers are built to last. With basic upkeep (rust treatment, repainting, fixing seals), they typically exceed 20 years and can go longer. Actual lifespan depends on build quality, environment, and usage — well-maintained, high-grade units last the longest. Repurposed containers (storage, offices, housing) can also keep going for many years with proper care.

ARE SHIPPING CONTAINERS WATERPROOF?

Indeed, shipping containers are specifically designed to be waterproof. They are commonly known as WWT (Wind and Water Tight) containers. These containers are typically constructed using high-quality steel and feature welded seams that effectively prevent water from entering. Furthermore, the doors of shipping containers are designed to create a tight seal when closed, providing an additional layer of protection against water intrusion.

However, it is crucial to understand that not all shipping containers are identical in terms of their waterproofing capabilities. Factors such as age, condition, and quality can influence the level of waterproofing. Older containers may exhibit rust or other damage that can compromise their ability to keep water out, while lower-quality containers may have weaker seams or doors that do not form as tight of a seal.

It's important to note that while shipping containers are designed to be waterproof, they are not necessarily airtight. Some level of air exchange can occur between the inside and outside of the container, affecting the humidity levels within. This can potentially lead to issues with condensation, which may cause damage to the contents stored within the container.

Overall, shipping containers are designed with waterproofing in mind, but the degree of waterproofing can vary based on several factors. If you intend to use a shipping container for storage or any purpose where water damage is a concern, it is crucial to ensure that the container is in good condition and that the doors form a tight seal when closed.

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ARE SHIPPING CONTAINERS SUBJECTED TO CONDENSATION?

When metal surfaces are exposed to temperature fluctuations, condensation can develop. However, it has been observed that corrugated metal is less prone to condensation compared to other types of metal surfaces. Additionally, shipping containers are designed with a slight curvature at the top, which facilitates the rolling down of moisture along the sides instead of pooling on the roof. Moreover, certain types of paint are specifically formulated to resist the effects of condensation.

Condensation typically occurs when a container is positioned on cold and damp ground. The cold and damp air penetrates through the metal, and as all air contains moisture, this moisture condenses into water droplets. To address this, it is crucial to maintain the container's air and water tightness to the greatest extent possible. Furthermore, to prevent potential water damage, it is advisable to place items inside the container on pallets or racks, ensuring they are elevated and protected in case condensation occurs.

It is essential to note that preventing condensation entirely may not be feasible, but implementing measures to minimize its impact is key. By choosing corrugated metal surfaces, utilizing the container's design features, selecting appropriate paint, and maintaining a watertight seal, the effects of condensation can be mitigated. Safeguarding sensitive items by keeping them elevated on pallets or racks will help prevent potential damage caused by any condensation that does occur.

WHAT IS THE ESTIMATED DURATION BETWEEN PLACING AN ORDER AND RECEIVING THE DELIVERY?

Typically, it takes about 3-7 business days for us to deliver in-stock items that are readily available at our depot. If you require expedited delivery, we will make every effort to meet your needs. However, we recommend finalizing your purchase as soon as possible to secure a spot in the truck delivery schedule. Please note that delivery timelines for reserved incoming stock may vary due to unforeseen delays in shipment.

WHEN I BUY A CONTAINER, IS THE PRICE INCLUSIVE OF SHIPPING, TAXES, FEES, AND OTHER CHARGES?

All our invoices are subject to VAT - Which will be indicated on your invoice. Our sales staff will calculate the precise cost of delivery, so the price you see includes everything. We strive to make the process of purchasing a shipping container as simple and smooth as possible. This means that all taxes, fees, customs duties, insurance, delivery fees, and any other relevant charges are already incorporated into the final price you pay. In essence, the amount you see on Shipped.com is the total cost for having your container(s) safely delivered to your desired location.

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WHAT PAYMENT OPTIONS ARE AVAILABLE?

- EFT / Bank Deposit (South Africa)
- Pay via EFT or make a cash deposit at any SA bank branch.
- [Bank details provided on invoice.]
- Credit / Debit Card
- Major cards accepted via secure payment link or invoice.
- Cryptocurrency (BTC, ETH, USDT)
- We accept Bitcoin, Ethereum, and USDT.
- Please confirm the network before sending; sender covers network fees.
- Cash on Delivery (by special arrangement)
- Pay cash on arrival.
- Pre-approval required; limits and service area apply.
- International Wire Transfer
- Available for overseas customers.
- SWIFT/IBAN details provided on request; sender covers bank fees.

We aim to keep payments flexible, convenient, and secure.

WHAT ARE THE NECESSARY SITE PREPARATIONS?

When it comes to site preparation, there's no need to be overly concerned. The main requirement is to ensure that the surface where the container will be placed is reasonably level, smooth, and solid. Our delivery trucks have the capability to unload containers onto various surfaces such as cement, pavement, asphalt, or gravel.

To enhance the stability and functionality of the container, we recommend using pavers, concrete blocks, or cut railroad ties to raise the corners slightly off the ground. This allows for proper airflow underneath the container and facilitates ease of movement if you ever need to relocate it in the future. The key aspect of site preparation is to ensure a level and sturdy surface, and incorporating raised supports at the container's corners will provide added benefits.

WHAT KIND OF TRUCK IS UTILIZED FOR TRANSPORTING A STORAGE CONTAINER?

We use crane trucks and trailers for all container deliveries. These trucks have the capability to carefully place your storage container onto the ground.

If you have the means to unload a shipping container yourself using equipment such as a forklift or crane, please inform your salesperson. In such cases, we may be able to offer a discount on the delivery fee, especially if the unit is traveling over long distances.

WHAT KIND OF TRUCK IS UTILIZED FOR TRANSPORTING A STORAGE CONTAINER?

Please spare a moment to review our comprehensive delivery instructions. To accommodate a storage container delivery we need straight-line clearance as well as no overhanging trees or power lines that can cause disruptions to the delivery - It's imperative to let the sales person know if the container will be delivered into an enclosed area such as a warehouse The entrance widths should be at least 3-meters, and any low-hanging tree branches must have a minimum clearance of 4.5-meters. Additionally, please ensure that there is sufficient clearance at the drop-off location to allow the truck to maneuver.